



RSA SecurID® Business Continuity Option

Protection and peace of mind during a time of business disruption

At a Glance

- Flexibly expands your SecurID deployment to accommodate users during a business disruption
- Supports users with “zero footprint” On-demand authenticators
- Self activates at any time
- Ideal tool for business continuity and pandemic planning processes

The RSA SecurID® Business Continuity Option provides a solution for maintaining a consistent two-factor authentication policy during a business emergency, when large numbers of users may be required to work remotely for a period of time. Available with the RSA Authentication Manager 7.1 release, the solution enhances the security of your organization by ensuring that no matter the state of your business user identities are assured and access to critical applications and data remain intact. The solution is a critical part of any business continuity or pandemic plan.

In many organizations oftentimes only users who work outside of the firewall on a consistent basis are issued hardware or software authenticators. Users that work inside the firewall may not have tokens. In the event that a user may require remote access, IT simply issues a token to the individual. The problem is that this process is not scalable to a business disruption. In that scenario, often unexpectedly, large numbers of users may have to access the VPN or web mail portal. This creates a “crisis within a crisis” as IT staff – who themselves may not be able to make it into the office – now must scramble to support these users. With a significant number of users in the organization who do not have authenticators, many times IT disables two-factor authentication temporarily to allow these users access. But doing so can expose the organization to unacceptable risks.

Protecting Data and Assuring User Identities During a Disruption

There are two ways to solve this problem. The first way is to issue tokens to every user in the organization. This is a sensible solution for organizations which have a mobile workforce. For other organizations this may not be ideal because of the expense of on-going management of tokens for users who do not work outside the office on a regular basis. The other way, the Business Continuity Option, provides a flexible method to expand the number of users in an organization without expanding your token budget.



The Security Division of EMC



How it Works

The Business Continuity Option is a licensing feature optionally available with the RSA Authentication Manager 7.1 solution. Once added to the licensing page, an administrator with rights can simply view, select and activate the feature when necessary. The activation “unlocks” the corresponding number of server seats and On-demand Authenticators which can then be deployed to any remote user needing access. On-demand Authenticators deliver one-time passwords via short message service (SMS) or e-mail. No hardware authenticator is required and no software needs to be installed on the user’s mobile phone device or PC.

Users request On-demand Authenticators through the Self Service web portal included in Authentication Manager 7.1. The portal provides a convenient 7x24 service for users to manage all aspects of their token lifecycles and request access. In order for a user to be issued an On-demand Authenticator, they must login to the Self Service portal, which then sends a one-time password to the user’s pre-designated destination, such as the mobile phone number in the database. The rules of two factor authentication are enforced: something you know (login/password) and something you have (one-time password delivered to the mobile device via SMS or e-mail).

Technical Specifications

- Available for fixed 3-year term
- Up to six activations during contract term period
- Each activation is valid 60 days
- Support for any number of users from 5 to 25,000+
- Works with both the Base and Enterprise editions of RSA Authentication Manager

About RSA

RSA, the Security Division of EMC, is the premier provider of security solutions for business acceleration, helping the world's leading organizations succeed by solving their most complex and sensitive security challenges. RSA's information-centric approach to security guards the integrity and confidentiality of information throughout its lifecycle – no matter where it moves, who accesses it or how it is used.

RSA offers industry-leading solutions in identity assurance & access control, data loss prevention & encryption, compliance & security information management and fraud protection. These solutions bring trust to millions of user identities, the transactions that they perform, and the data that is generated. For more information, please visit www.RSA.com and www.EMC.com.



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